



# A Systematic Framework To Enhance Reusability In Microservice Architecture

Mehdi AIT SAID<sup>1</sup>, Lahcen BELOUADDANE<sup>1</sup>, Soukaina MIHI<sup>1</sup> and Abdellah EZZATI<sup>1</sup>

<sup>1</sup>Hassan first University, Settat, Morocco

Received 15 March 2024, Revised 29 November 2024, Accepted 5 December 2024

**Abstract:** Microservices Architecture (MSA) has gained substantial traction in the software industry in recent years due to its promise of greater scalability, flexibility, and resilience compared to traditional monolithic architectures. This architectural style decomposes applications into small, loosely coupled services that can be developed, deployed, and scaled independently. The rise of cloud computing and DevOps practices has further propelled the adoption of MSA, making it a cornerstone of modern software engineering. Within this context, software reuse and MSA represent pivotal aspects of contemporary software engineering, offering profound implications for development practices and project outcomes. In this work, our objective is to enrich reusability practices within the context of MSA, recognizing and addressing five key challenges: Code Duplication, Technology Heterogeneity, Service Boundaries, Versioning, and Decision-Making. To tackle these challenges systematically, we propose the Reusable Microservices Framework (RMF), a comprehensive development process designed to optimize reusability in MSA environments. Developed in collaboration with MSA practitioners keen on advancing reusability, the RMF integrates expert recommendations and industry best practices. To validate the efficacy of our proposed framework, we conducted a simulation and real-world implementation, including adoption in a software company. Our findings reveal that the RMF can significantly enhance reusability in MSA, with observed improvements exceeding threefold. This study offers actionable insights and a practical framework for leveraging reusability to maximize the potential of MSA in contemporary software development endeavors.

**Keywords:** Microservice Architecture, RMF, DDD, MDD, Reusability

## 1. INTRODUCTION

Software reuse has been a central theme in software engineering, with continuous efforts to enhance its methods, techniques, and cost models. The evolution of reuse practices, often integrated into higher-level software engineering processes, has led to substantial research contributions over the years, Capilla et al. in 2019 [1] provided a comprehensive overview of the state of software reuse, highlighting emerging trends and opportunities in the face of an ever-changing technological field. The shift toward advanced programming techniques and the adoption of reuse methods have paved the way for new research areas and forms of reuse. Capilla et al.'s [1] exploration of the recent history of software reuse revealed the emergence of open data, feature models, and other novel opportunities beyond traditional software components. Importantly, their findings identified both opportunities and challenges in improving reusability, particularly in the context of modern software architectures.

Building upon the insights provided by Capilla et al., our work delves into the specific challenges and opportunities for improving reusability within the realm of Microservices Architecture (MSA). To achieve this, we conducted an

industrial study involving 28 microservices practitioners, aiming to identify MSA reusability challenges and practices. In this paper, we present a framework developed based on the expertise of MSA practitioners and guided by the opportunities and challenges identified by Capilla et al.[1]

MSA has emerged as a transformative paradigm in software engineering [2], offering a modular and scalable approach to building complex applications [3]. The fundamental tenets of MSA involve breaking down monolithic applications into small, independent services that communicate seamlessly [4]. One of the key advantages touted by MSA enthusiasts is its inherent potential for enhancing software reusability [5]. In recent years, the software engineering community has witnessed a shift toward MSA due to its ability to facilitate agility, scalability, and ease of deployment[6]. The decentralized nature of microservices allows developers to create, deploy, and update individual services independently, fostering a culture of continuous integration and delivery [7]. As a result, MSA is often lauded for its potential to promote software reusability by enabling the creation of reusable and independently deployable microservices [8][9]. However, while MSA presents a



promising landscape for reusability, it is crucial to recognize that challenges persist in achieving optimal outcomes. This perspective aligns with the findings of Capilla et al., who, in their work, emphasized both the opportunities and challenges associated with improving reusability in modern software architectures [1].

The primary objective of our research is to contribute to the ongoing discourse on software reuse, focusing on the unique challenges posed by MSA. By leveraging the insights from Capilla et al.'s work [1], we aim to not only validate their findings in a real-world setting but also to extend the understanding of reusability within the dynamic context of microservices.

By conducting an industrial inquiry through a series of interviews with 28 MSA practitioners, we identified five challenges: Code Duplication, Technology Heterogeneity, Service Boundaries, Versioning, and Decision-Making. Delving into the expert perspectives, we gained insights into how these challenges are navigated. Subsequently, leveraging these findings, we developed the Reusable Microservices Framework (RMF). To validate its efficacy, the RMF was implemented and adopted in a real-world software company over a span of two years. This practical validation served to affirm the framework's applicability and effectiveness in addressing the identified challenges within the dynamic context of MSA.

The remainder of this paper is organized as follows: Section 3 presents the background of microservices and reusability, followed by an exploration of related work in Section 4. Section 5 outlines our research methodology, and Section 6 presents challenges and best practices in microservice reusability. Section 7 details the proposed framework, and Section 8 covers framework validation in a real-world setting, presenting results with discussion. Finally, Section 9 concludes by summarizing key findings, contributions, and implications of the RMF framework, offering insights into future research and practical applications.

## 2. BACKGROUND

MSA represents a transformative paradigm in software engineering [2][5], offering a modular and decentralized approach to designing and deploying applications [10] [11]. In contrast to traditional monolithic architectures, where applications are built as a single, tightly integrated unit [12], MSA decomposes applications into a collection of small, independent services [13], each microservice operates as a self-contained entity, with its own database and well-defined communication mechanisms with other services[14][8]. The shift from monolithic to MSA is driven by several factors. In a monolithic architecture, a change to one part of the application often necessitates rebuilding and redeploying the entire system [15]. This monolithic approach can hinder agility, scalability, and continuous integration [16]. MSA, on the other hand, promotes flexibility and agility by allowing developers to independently build, deploy, and update individual microservices without affecting the entire

system [13] [5]. This modular structure enables organizations to embrace a DevOps culture [17], fostering faster development cycles and improved responsiveness to changing requirements. Comparing microservices with monolithic architectures unveils distinct advantages that contribute to the facilitation of software reusability:

### Decentralization and Independence:

- **Monolithic:** In a monolithic architecture, components are tightly coupled, making it challenging to reuse specific functionalities independently [18].
- **MSA:** Microservices operate independently, allowing developers to create small, focused services with well-defined functionalities. This independence facilitates the creation of reusable microservices that can be employed across various applications [19].

### Granularity of Services:

- **Monolithic:** Monolithic applications often consist of large and complex codebases, making it cumbersome to extract and reuse specific functionalities [20].
- **MSA:** The modular nature of microservices allows for the creation of fine-grained services. Developers can focus on creating small, specialized microservices that encapsulate specific features, promoting easier reuse in diverse contexts [21].

### Technology Heterogeneity:

- **Monolithic:** Technology choices in a monolithic architecture are constrained by the overarching technology stack [13].
- **MSA:** Each microservice can be developed using different technologies, enabling teams to choose the most suitable technology for a specific service [22]. This flexibility contributes to the adaptability and reusability of microservices across diverse technological environments[23].

Microservices, with their decentralized and modular structure, inherently lend themselves to enhanced software reusability [5]. The encapsulation of specific functionalities within independent microservices allows for the creation of reusable components that can be seamlessly integrated into various applications. The agility provided by microservices, coupled with their independence, fosters a culture of continuous integration and delivery, further supporting the rapid deployment and reuse of software assets [24]. Remarkably, MSA aligns harmoniously with the 3C model [25], a pivotal reference model in the realm of software reuse. The 3C model, rooted in the history of software engineering's 30-year journey, delineates three fundamental dimensions: concept, content, and context (Figure 1). In the context of MSA, the alignment with the 3C model becomes apparent.

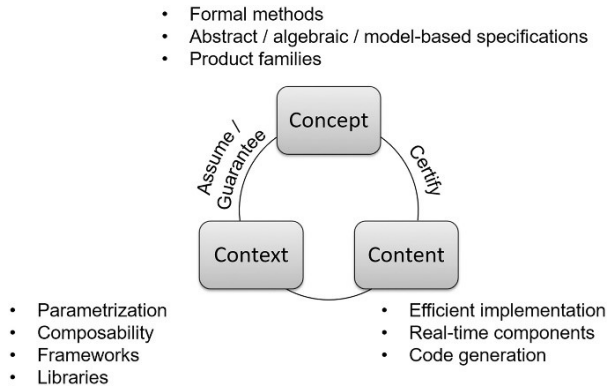


Figure 1. The 3C model contextualizing software reuse [1]

Firstly, the concept in the 3C model, representing a reusable component's specification or "what it is," resonates with the individual microservices in MSA. Each microservice encapsulates a specific concept, defining its functionality and purpose. Secondly, the content dimension of the 3C model, emphasizing "how it works," finds resonance in the modular and independent nature of microservices. MSA allows developers to separate the specification from the implementation, akin to the 3C model's vision. For example, different microservices may implement similar concepts but utilize distinct technologies or implementation approaches, providing a versatile approach to content. Lastly, the context in the 3C model, indicating "how it is used," draws parallels with the decentralized nature of microservices.

### 3. RELATED WORK

Within the MSA field, numerous studies have delved into distinct facets, tackling challenges and probing opportunities in reusability contexts. This section meticulously examines relevant works that provide key insights into the extraction, implementation, and transformation processes associated with enhancing reusability within the framework of microservices adoption.

In 2019, Carvalho et al.[26] conducted an exploratory study focusing on the extraction of reusable microservices from legacy systems, with a particular emphasis on systems featuring variability. The study revealed that variability is a key criterion in structuring microservices, and the simplicity of mechanisms used to implement variability plays a crucial role. This research not only contributes essential insights into the pragmatic facets of transitioning systems to an MSA but also sheds light on the role of reusability, emphasizing its centrality in the extraction process.

In 2019, Silva et al.[27] proposed Microservice4EHR, a cloud tool designed to dynamically generate reusable components from existing software artifacts in healthcare applications. The study demonstrated that employing the MSA enhances reusability in Health applications. Microservice4EHR offers a tangible solution for improving software reusability in the healthcare domain, aligning with the

industry's unique requirements.

In 2023, Hamed explored the reusability of legacy software using a microservices-based architecture [28], focusing on the transformation of an online exam system. The study employed feature-driven microservice-specific transformation rules, prioritizing performance, maintainability, scalability, and testability. This work contributes insights into the efficient re-architecture and reengineering of legacy enterprise systems using microservices.

In 2023, Morais addressed challenges associated with managing variants and reusing microservices within organizations by exploring microservices reuse practices in the context of DevOps [29]. The research aimed to identify, assess, and organize elements guiding effective reuse in MSA. The outcomes are expected to include a microservices reuse reference model and methods for building systematic and context-aware microservices reuse processes compatible with DevOps practices [17].

#### A. Comparison

These studies collectively enhance our understanding of microservices adoption, each addressing specific areas or domains such as migration, healthcare, legacy systems, and DevOps practices [17]. A notable common thread among them is the emphasis on reusability as a pivotal aspect of microservices impact. In exploring diverse contexts, these studies underscore the significance of reusability in the microservices landscape. They illuminate how microservices, when implemented thoughtfully, become reusable components, contributing to heightened efficiency, code modularity, and scalability. Whether dealing with the intricacies of healthcare applications or navigating the challenges of legacy system migration, the studies consistently highlight the positive influence of microservices on fostering a culture of reusability.

In contrast to these domain-specific studies, our framework adopts a holistic perspective, prioritizing reusability as a central tenet. By offering a versatile development process, our framework transcends the limitations of context-specific solutions. It is designed to be universally applicable, aligning seamlessly with any agile development style. In doing so, our framework positions reusability as a core principle in microservices adoption, acknowledging its transformative impact on software development across diverse scenarios.

### 4. METHODOLOGY

Our research design aligns with the principles of Design Science (DS) proposed by Peffers et al.[30] and the Design Science Research Methodology (DSRM) proposed by March et al [31]. DS offers an approach to developing models, methods, and implementations with the intent of serving human purposes, and DSRM adapts this philosophy to the field of information systems research.

### A. First phase: industrial inquiry

#### 1) Approach

An industrial inquiry coupled with a qualitative research methodology was employed to gain profound insights into reusability challenges within MSA.

#### 2) Objectives

- RQ1: Identify real-world challenges of reusability in an MSA-based environment.
- RQ2: Understand how experts in the field address these challenges.

#### 3) Participants

A total of 28 practitioners, each possessing a minimum of 5 years of experience in MSA. Participants were selected from 24 software companies and 3 countries (Morocco, France, and USA), ranging from startups to industry giants such as Oracle and IBM. The selection criteria also considered the practitioners' explicit interest or existing initiatives related to reusing microservices within their respective organizations.

#### 4) Data collection

Comprehensive semi-structured interviews were conducted over a period of two months, commencing in October 2020. The chosen qualitative approach, as outlined by Brinkmann & Kvale [32], facilitated in-depth exploration of practitioners' experiences and perspectives. The interview questions can be found in Table A in the data repository, providing a detailed reference for the research methodology.

### B. Second phase: Best Practices Formulation

Building on the insights garnered from the Industrial Inquiry, the study transitioned to articulating best practices tailored to address specific challenges. The outcome was a systematic framework equipped with stringent guidelines to augment reusability in MSA.

### C. Third Phase: Framework Validation in a Real-World Setting

To validate and assess the effectiveness of our framework, we implemented it in a real-world software company over a span of two years. The evaluation included measuring two indicators, adoption cost and the percentage of code reused for each project, and comparing it with the previous time without our framework. The data collection process involved gathering quantitative indicators, supplemented by a series of interviews with stockholders and developers who actively engaged with our framework. These interviews aimed to elicit valuable insights and feedback, providing a nuanced understanding for ongoing refinements and improvements in our framework.

### D. Data repository of tables

Due to the extensive volume of data accompanying our research paper, it has been made available for public access

via the Zenodo<sup>1</sup> repository, accessible through the following link: <https://zenodo.org/records/10849454>. The dataset comprises three essential tables integral to our study. Table A presents the comprehensive set of interview questions employed to explore the challenges related to reusability in MSA. Table B outlines the microservices identified for the initial build of the Microservices Hub (Section 6.A.1), providing insights into the foundational components of our framework. Lastly, Table C encompasses the evaluation questions utilized to assess various aspects of the proposed framework, offering a structured approach to measure its effectiveness and user satisfaction. Access to this data repository ensures transparency and reproducibility, enabling researchers and practitioners alike to delve deeper into our study's methodology and findings.

## 5. CHALLENGES

In our exploration of the practitioner's interviews, we've distilled insights from practitioners who identified and grappled with five prominent challenges. As a result of their experiences and reflections, the challenges of Code Duplication, Technology Heterogeneity, Service Boundaries, Versioning, and Decision-making emerged as focal points influencing the landscape of reusability within MSA. The frequency of mentions for each challenge by the practitioners is visually encapsulated in Figure 2, offering a snapshot of the prevalent concerns drawn directly from our interview results.

### A. Code duplication

#### 1) Challenge

Code duplication has been an ancient challenge in software engineering, having persisted over time as an enduring concern. This challenge refers to the repetition of code segments or functionalities within a software system. Code duplication can lead to various problems, including increased development and maintenance efforts, potential inconsistencies, and difficulties in ensuring updates and changes are applied uniformly. While code duplication has been recognized as a general challenge in software engineering, its manifestation within the context of MSA introduces unique considerations. In MSA, the challenge of code duplication takes on a distinctive character due to the decentralized and modular nature of microservices. MSA encourages the development of small, independent services, each responsible for a specific functionality. This autonomy granted to microservices can potentially result in unintended duplications across different microservices or even in separate projects developed by different teams. The distributed and independent nature of microservices in MSA introduces complexities that amplify the impact of code duplication, making it a more intricate challenge to address within this architectural paradigm. A concrete example illustrating the code duplication challenge was shared by a practitioner involved in our study: "In my daily routine, I used to check in with my developers to see what they were

<sup>1</sup><https://zenodo.org>

working on. Before start using MSA, their responses were clear and distinct, like "I'm working on the signup feature" or "I'm dealing with OAuth." These responses made sense to me because it seemed like they were tackling different tasks. However, with MSA in place, their answers changed to "I'm working on the user management system." It became evident that both developers were essentially working on the same thing. Previously, in a non-MSA setting, they might have been in different phases of the project timeline. For instance, the first developer might finish implementing OAuth after completing the signup feature, while the second developer might have already built the signup functionality. The shift to MSA blurred these distinctions, making it apparent that their efforts were converging on a shared goal within the broader user management system." Quote 1

## 2) Addressing the challenge

To address the challenge of code duplication within the MSA paradigm, practitioners unanimously emphasize the significance of implementing a centralized microservices registry within each organization. This registry serves as a shared catalog that consolidates information about all microservices previously developed by various teams across the organization. The primary function of this registry is to establish a centralized repository where developers can discover and access existing microservices. By having a comprehensive catalog readily available, development teams can proactively check whether a particular functionality or service has already been implemented elsewhere within the organization before embarking on a new development task. This approach aims to mitigate unintentional duplication of code by promoting awareness and collaboration among different teams. The centralized registry in MSA acts as a crucial tool for fostering a culture of shared knowledge, enabling efficient reuse of existing microservices, and ultimately addressing the Code Duplication challenge.

## B. Technology Heterogeneity

### 1) Challenge

Technology Heterogeneity, while being a notable advantage of MSA, poses a unique challenge to reusability within this paradigm. The inherent flexibility of MSA allows developers to choose diverse technologies for implementing microservices based on project requirements, client preferences, or team expertise. However, this advantage becomes a double-edged sword when it comes to reusability. The challenge arises when developers create microservices with identical functionalities and interfaces but implement them using different technologies. This makes it challenging to seamlessly reuse microservices in projects with specific technological constraints, hindering the straightforward interchangeability of components. Consequently, when a development team seeks to reuse a particular microservice, the decision is complicated by the need to align with the client's preferred technology or adhere to existing project frameworks. One software engineer from the practitioners mentioned: "... despite having a handy catalog of microservices, there were instances where I found myself having to

rebuild a microservice from scratch. You know how it goes – sometimes, the client has their preferences (like a strong preference for Java, for example), and that means starting anew. It can be a bit frustrating, but hey, client satisfaction comes first..." (Quote 2)

### 2) Addressing the challenge

Addressing the challenge of technology heterogeneity in MSA has led practitioners to two insightful solutions:

- 1) **Model-Driven Engineering (MDE):** The majority of our practitioners, numbering 25, have embraced MDE as a powerful tool to navigate the complexities of technology heterogeneity. They've created code templates and generators for each microservice, essentially establishing a blueprint or skeleton [33]. This approach enables them to swiftly generate the required microservice with the preferred technology, streamlining the development process.
- 2) **Evolutionary Shift in Perspective or Single Technology:** A smaller group of 3 practitioners has taken a different route. They've chosen to overlook the nuances of technology heterogeneity, considering it a relic of the past when the battle between technologies was more pronounced. Today, with technological equality prevailing, they find that the initial advantages associated with different technologies have largely dissipated. As one practitioner highlighted: "Back in 2017 and earlier, NodeJs was our go-to for real-time data microservices due to its ease with WebSockets and Socket.IO<sup>2</sup>. However, now, all technologies have packages that handle real-time data efficiently, eliminating the need for diverse languages" (Quote 3). All practitioners employing this solution share a common trait – they operate within domain-specialized companies. These organizations focus exclusively on specific domains such as Healthcare, E-commerce, or Education. This specialization allows them to tailor their technology choices and development strategies according to the unique needs and intricacies of their respective domains. In doing so, they can strategically align their technology stack with the specific requirements of their industry, minimizing the impact of technology heterogeneity on their microservices landscape.

Both solutions presented to address the challenge of technology heterogeneity in MSA bring unique advantages to the table, but MDE emerges as the more efficient and pragmatic choice. The MDE approach, embraced by the majority of our practitioners, involves the creation of code templates and generators for each microservice, allowing for swift and consistent development with the preferred technology. This solution gains its strength from the evolving landscape of technology, where the gap between different technologies has diminished. The ability to create code

<sup>2</sup><https://socket.io>

templates for microservices enables developers to navigate the reality that certain technologies may still excel in specific use cases. For instance, Python remains a top choice for data handling microservices. Implementing MDE has become more accessible with the availability of advanced tools for building model generators. Moreover, the rise in popularity of Low-Code<sup>3</sup> platforms in recent years serves as a testament to the efficacy of MDE, showcasing its adaptability to the changing technological dynamics in the realm of MSA.

### C. Service boundaries

#### 1) Challenge

The service boundaries challenge stems from the absence of a standardized methodology or clear guidelines for identifying and extracting microservices within a project. This results in each team adopting different methods, often relying on experiential knowledge rather than strict guidance. Ait Said et al. [5] and Zhou et al. [34] highlighted a similar issue in their exploration of MSA practices in real-world companies, noting that practitioners tend to rely on experiences from similar projects for microservice identification. The lack of a standardized approach has significant repercussions on reusability in MSA, potentially leading to the development of similar features across different microservices. It also poses challenges in identifying whether a specific microservice already exists in the catalog. A practitioner's real-world case further illustrates this challenge: "... so when I first jumped into MSA for an e-commerce platform, I crafted two separate microservices – one looking after the blogs and another for products. Now, both these microservices had some kind of user feedback going on. The blogs featured comments with reactions, and the products had comments with ratings. Guess what happened next? As it turns out, these functionalities, although developed independently as different features, were essentially the same. So, to tidy things up, we created a brand new microservice called 'feedback.' This nifty microservice now takes care of all comments, reactions, and ratings, making it this an independent module that we can use across different types of content... This scenario is repeated especially between different teams, only in the last years, we noted that the payment microservice was built 8 times by different teams and 13 times payment functionalities were implemented as part of other microservices..." (Quote 4).

#### 2) Addressing the challenge

Addressing the service boundaries challenge involves the adoption of two prominent methodologies of microservices identification: Domain-Driven Design (DDD)[35] and Functional Decomposition (FD)[36].

- **DDD:** This approach gained favor among 24 practitioners who leveraged the power of Domain-specific Language (DSL) generated through DDD. With DDD, practitioners found a robust solution to precisely define each microservice and facilitate the

handling of similar functionalities. The DSL played a pivotal role in the microservices' clarity and served as a valuable tool for practitioners to compare new microservices with existing ones in the catalog. The inherent structuring and clarity afforded by DDD proved instrumental in overcoming the challenges associated with defining and extracting microservices [37].

- **FD:** While not as widely adopted as DDD, FD found preference among 4 practitioners. This approach involves breaking down a system into its functional components, offering a distinctive perspective on microservices design. Practitioners employing FD focused on identifying and defining microservices based on the discrete functions they perform within a system. Despite being less prevalent, FD provided an alternative framework for practitioners who found value in a functional-centric approach to microservices.

The exploration of methodologies to address the service boundaries challenge in MSA reveals that both DDD and FD offer distinctive perspectives. While FD presents a functional-oriented approach, DDD emerges as the preferred choice among practitioners. With 24 practitioners favoring DDD, its emphasis on DSL proves instrumental in precisely defining microservices and facilitating comparisons with existing catalog entries. The inherent clarity and structured nature of DDD provide an effective solution for overcoming challenges in microservices definition and extraction. The widespread adoption of DDD suggests that, in enhancing reusability within the complex landscape of Service Boundaries, a domain-centric approach holds significant advantages. Thus, DDD emerges as a robust and favorable choice for practitioners navigating the intricacies of microservices identification and fostering a culture of reusability within MSA.

### D. Versioning

#### 1) Challenge

Versioning poses a significant challenge in MSA, especially when various versions of a microservice coexist simultaneously or multiple updates are pushed to the catalog concurrently with distinct functionalities. The crux of the problem lies in the potential mismanagement of interfaces between these versions, making it challenging to guarantee consistent reuse of microservices across the organization. The simultaneous usage of different microservice versions or the concurrent introduction of updates to the catalog can create complexities in maintaining a standardized approach to versioning. This challenge becomes more pronounced when the interfaces between different versions are not effectively managed. When versioning issues arise, ensuring seamless and consistent reuse of microservices becomes a formidable task. Without well-defined interfaces, compatibility issues may surface, hindering the smooth integration of microservices into diverse projects.

<sup>3</sup><https://www.mendix.com/platform/model-driven-development>

## 2) Addressing the challenge

Practitioners employ a multi-faceted approach to tackle the complexities associated with versioning in MSA. Three main strategies stand out prominently, reflecting the collective wisdom of 28 practitioners.

- **Semantic Versioning (SemVer):** SemVer, emerged as a recurring theme, mentioned by 14 practitioners. This structured versioning system, comprising MAJOR.MINOR.PATCH, proves instrumental in clearly communicating changes. Major versions signify backward-incompatible changes, minor versions introduce backward-compatible features, and patch versions denote backward-compatible bug fixes. SemVer ensures consistency and facilitates informed decision-making regarding the adoption of different microservice versions.
- **API Gateways and Version Control:** All 28 practitioners emphasize the significance of API gateways integrated with robust version control mechanisms. This approach centralizes version management, enabling practitioners to route requests to specific microservice versions based on predefined rules. The implementation of API gateways streamlines version control, providing enhanced visibility and governance over the usage and compatibility of different microservice versions.
- **Rollout Strategies:** Rollout strategies emerge as a vital component in versioning management, acknowledged by 9 practitioners. Techniques like feature toggles, canary releases, and gradual deployments offer a controlled and iterative process for introducing new microservice versions. By progressively monitoring and evaluating the impact of changes, practitioners minimize risks and ensure the smooth integration of updated versions into the MSA landscape.

Practitioners unanimously endorse two general recommendations in addition to the core strategies for addressing versioning challenges. Firstly, comprehensive documentation plays a pivotal role in this context, emphasizing the need to document version updates, interface changes, functionalities, and deprecations. Open communication channels among development teams foster a shared understanding of versioning implications, preventing misunderstandings and ensuring informed decision-making. Secondly, robust automated testing and continuous integration practices are considered integral to the versioning management process. The implementation of automated tests and continuous integration pipelines allows practitioners to identify compatibility issues early in the development lifecycle, ensuring that updated microservice versions undergo rigorous testing and minimizing the likelihood of introducing breaking changes.

## E. Decision-making

### 1) Challenge

Decision-making in the context of MSA presents a nuanced challenge, particularly concerning the adoption of MDE as a solution to enhance reusability. While MDE offers substantial benefits, such as generating code templates and blueprints for microservices, its implementation is not without costs, particularly in terms of time and resource investment. Developing generators can be a time-consuming process, especially during the initial phases. Consequently, the decision-making process gains significance as organizations need to judiciously determine which microservices should be considered for reusability.

The decision-making challenge involves evaluating the trade-offs between the potential benefits of reusability and the costs associated with MDE implementation. Practitioners must assess factors such as the nature of the microservice, its functionalities, and the anticipated frequency of reuse. Additionally, considerations of development timelines, resource availability, and the long-term impact on reusability need to be weighed carefully.

### 2) Addressing the challenge

The practitioners who encounter the decision-making challenge unanimously agree that relying on experience becomes a crucial factor in navigating this complexity. Drawing parallels with past projects, understanding the nature of microservices, and assessing the potential benefits against the costs of MDE implementation are common practices. This experience-driven decision-making approach offers a pragmatic way to balance the desire for reusability with the practical constraints of resource allocation and project timelines.

In the absence of a structured method, the decision-making process is inherently influenced by the nuances of each project and organizational context. Practitioners consider factors such as the complexity of microservices, the probability of future reuse, and the strategic alignment with organizational goals. These considerations, coupled with insights derived from past experiences, guide practitioners in making informed decisions regarding the prioritization of microservices for reusability.



Figure 2. Reusability Challenges in MSA

## 6. PROPOSED FRAMEWORK

### A. Base concepts

In this section, we provide a foundational introduction to the base concepts underlying our proposed framework. By elucidating the core concepts driving our framework's design and development, we aim to lay a solid groundwork for the subsequent discussion and evaluation.

#### 1) *Microservices Hub*

The Microservices Hub (MH) serves as the backbone of our proposed framework, playing a pivotal role in enhancing reusability within MSA. This catalog serves as a comprehensive repository housing all previously developed microservices, carefully curated for potential future reuse. Every microservice enlisted in the MH undergoes meticulous documentation, offering a detailed insight into its functionality, purpose, and utilization. This documentation is achieved through a clear DSL and a thorough description of use cases, accompanied by a historical account of the teams involved in its development. The inclusion of a change log further enhances transparency, providing a dynamic record of modifications and updates.

Microservices within the MH can manifest in two distinct forms, adapting to the organizational preference. For organizations prioritizing MDE to address the Technology Heterogeneity challenge, microservices take the form of Models. These Models encapsulate code templates and generators, streamlining the process of microservice development in diverse technological landscapes. Alternatively, organizations that do not require Technology Heterogeneity can opt for the single code source format.

Critical to the success of the MH is the assignment of dedicated teams responsible for the ongoing development and maintenance of each microservice. This team assignment is facilitated by the Tech Masters Team (TMT), a group of experts versed in the intricacies of microservices and adept at making informed decisions regarding team allocations. The TMT ensures that each microservice in the

MH has a designated team working on it concurrently, fostering a culture of collaborative ownership and streamlined development.

#### 2) *Tech Masters Team*

The TMT, a distinctive component in our proposed framework, introduces a paradigm shift in project dynamics within tech organizations. Traditionally as presented in the top side of Figure 3, projects are led by a combination of a product manager, tech leader, software architect, and developers. Our framework introduces an addition to this structure, positioning the TMT at the nexus between the product manager and development teams as shown in the bottom side of Figure 3, with a focus on three key roles:

- 1) **Firstly**, the TMT takes on the crucial task of identifying microservices in new projects. Even with methodologies like DDD, the process of microservices identification often relies on experiential knowledge [5], lacking strict guidelines. The TMT bridges this gap by centralizing viewpoints and expertise, making microservices identification more efficient and consistent. Leveraging their experience and insight, the TMT play a pivotal role in aligning project requirements with potential microservices, thereby optimizing the identification process.
- 2) **Secondly**, the TMT assumes control over the MH. This team holds the exclusive authority to assign development teams to specific microservices and oversees the introduction of new microservices or features into the MH. After the identification of microservices, the TMT strategically matches them with the most suitable development teams. Any addition to the MH, whether it be a new microservice or feature, undergoes rigorous validation by the TMT. This centralized control ensures a cohesive and standardized approach to microservices development, enhancing overall reusability.
- 3) **The third role** of the TMT involves workflow control. Positioned between the product manager and development teams. As presented in Figure 4, the TMT act as facilitators, directing project/feature requirements and specifications to the appropriate teams. In our framework, we aim to minimize coupling between projects and microservices earmarked for reusability. The development teams, functioning as a supply chain for features and new microservices, may not necessarily be aware of the project they are contributing to. This strategic decoupling allows teams to focus on building and upgrading specific microservices over an extended period, fostering specialization and expertise. The TMT orchestrates this workflow, promoting efficiency and skill development within the development teams.

The composition of the TMT can vary, depending on organizational size and structure. It can consist of dedicated experts specifically assigned to this role or be formed by



consolidating tech leaders and software architects from existing development teams. This flexibility allows organizations to tailor the structure of the TMT to their unique needs and preferences, ensuring optimal alignment with the overarching goals of the proposed framework.

### 3) Classification Framework

The Classification Framework, a cornerstone of our proposed methodology, addresses the nuanced challenge of deciding which microservices should be earmarked for reusability, considering the potential costs associated with methodologies like MDE because they add a layer on top of the native code source. While the aim is to enhance reusability, it's crucial to allocate resources judiciously and focus efforts on microservices that offer the most significant impact.

Our framework introduces a Classification Framework that operates across three distinct levels of reusability: Cross-Domain (CD), In-Domain (ID), and Single Project (SP):

- 1) **CD Microservices:** These microservices exhibit a lack of specific domain affiliation, making them versatile and applicable across various contexts. Examples include Payment Service and Users Management Service. CD microservices boast high Reusability Potential (RP) and are inherently designed for broad reuse. Additionally, this classification encompasses technical capability microservices like Messaging Service and File Storage and Management Service, further contributing to their applicability across domains.
- 2) **ID Microservices:** In this classification, microservices are characterized by their ability to be reused within specific domains. Examples include Fleet Management Service and Point of Sale Management Service. While ID microservices may not possess the same level of versatility as CD microservices, they still exhibit a moderate RP. These microservices are well-suited for reuse within the defined boundaries of specific domains, offering a balance between broad applicability and contextual relevance. This type of microservices can be considered as CD microservices in organizations specializing in a single domain such as Healthcare, Education, E-commerce...
- 3) **SP Microservices:** This category includes microservices closely aligned with specific business requirements or use cases of a system, rather than a broader domain. Examples could be custom microservices tailored to unique project needs. SP microservices have a lower RP due to their limited applicability beyond their specific context. While their reuse may be constrained, they play a crucial role in addressing specific project requirements.

The Classification Framework serves as a valuable tool for organizations to strategically decide which microser-

vices should be prioritized for potential reusability. By categorizing microservices into these three levels, the framework provides clarity on their inherent potential for reuse, allowing organizations to optimize resource allocation and focus efforts where they can have the most significant impact.

### B. Reusable Microservices Framework (RMF)

The whole RMF process is presented in Figure 5, as shown the process starts with the standard practice of defining and validating project specifications and requirements by the product manager. Subsequently, the TMT takes center stage in the RMF process. The primary responsibility of the TMT is to analyze the provided specifications and requirements and apply DDD decomposition methodology to extract a collection of microservices ( $MS_{Set} = MS_1, MS_2, \dots, MS_i, \dots, MS_n$ ). DDD proves instrumental in this step by enabling the use of DSLs, thereby enhancing the quality of documentation within specific domains. The DSLs play a pivotal role in locating Relevant Pre-Built Microservices (RPBMs) within the MH. The RMF unfolds in two key cases for each  $MS_i$  in the  $MS_{Set}$ :

- 1) **Case 1 (Presence of RPBM):** If an RPBM is found in the MH for the new variant of microservice ( $MS_i$ ), the TMT identifies a suitable Dev Team. Ideally, this could be the team that originally built the RPBM or previously worked on it. In the absence of the original team, the TMT decides on a new development team. Subsequently, the chosen Dev Team pulls the RPBM from the MH, conducts a thorough comparison with the  $MS_i$ , and determines whether additional features are present. If affirmative, the team develops the new features following the MDE process and pushes a new version to the MH. If not, the MDE process is invoked to generate the code source. Customizations, such as UI/UX enhancements, are implemented as necessary.
- 2) **Case 2 (Absence of RPBM):** If no RPBM is found in the MH, the TMT assesses whether the new microservice should be considered for potential reusability based on the established Classification Framework. A Dev Team is then assigned accordingly. If the microservice is deemed reusable, the team follows the MDE approach to build and push it into the MH. Conversely, if the microservice does not align with reusability criteria, traditional development methodologies are employed.

The final steps of the RMF involve the standard procedures of testing and deploying the system, ensuring that the implemented microservices meet the specified requirements.

When new features are slated for integration into existing projects, the TMT assesses the features to determine the most suitable team for implementation, aligning with the standard RMF process. In projects where microservices are already identified and developed, the Dev Team starts

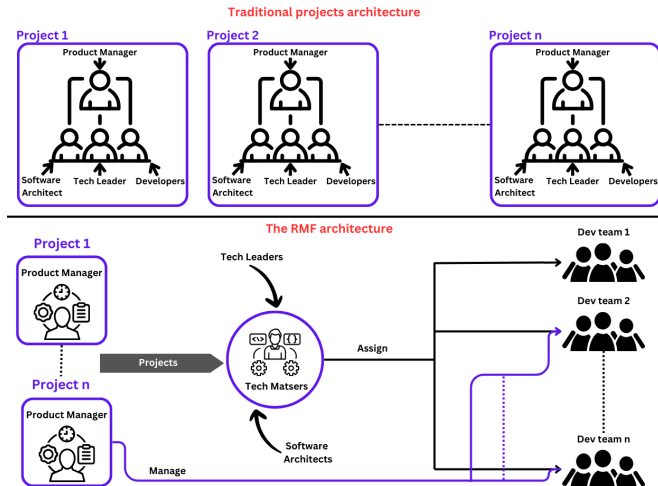


Figure 3. Traditional project architecture VS RMF architecture

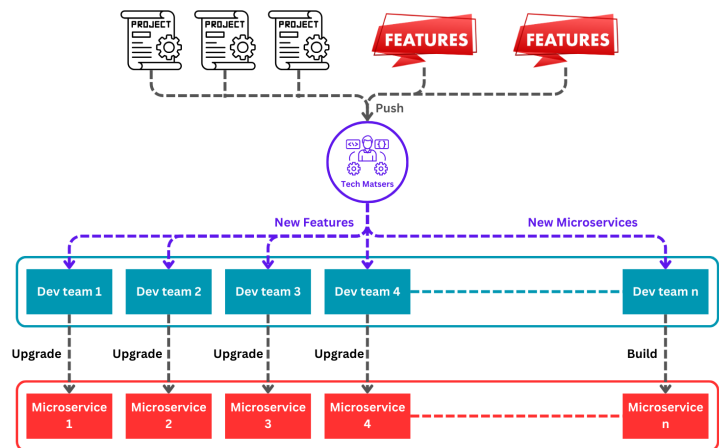


Figure 4. The high-level abstraction of RMF

from the step of checking if these new features are already developed in the RPMS and continue the process normally.

The RMF offers a comprehensive and structured methodology to enhance reusability within MSA, optimizing the allocation of resources and fostering a culture of efficient microservices development and reuse. Notably, as presented in Figures 3 and 4, there is no direct interaction between the Product Manager and Dev Teams. However, it's important to highlight that the Product Manager retains the capacity to assist and validate the development process if necessary. This collaborative approach ensures that the development aligns seamlessly with the project specifications and meets the desired outcomes.

In Case 1, when the suitable Dev Team is already engaged with the same microservice, the TMT is required to push the new variant of microservice or features exclusively to this team. To enhance development efficiency further, we propose the monitoring and tracking the frequency of

adding new features to each microservice within the MH. This information becomes invaluable when assigning dev teams. By strategically analyzing the upgrade frequency of a microservice in the MH, a decisive step can be taken to establish a dedicated Dev Team for that particular microservice. This dedicated team can adeptly handle the continuous influx of features from various projects. If the demand for adding features to this microservice is substantial, scalability becomes a viable option. This Single Responsibility Principle (SRP) approach transforms the development process into a software supply chain (Figure 4) controlled by the TMT, where the developer might be working on a microservice without explicit knowledge of the associated project. This agile and scalable methodology aligns with the concept of managing microservices as independent units, promoting efficiency and adaptability within the development workflow.

The synergy between DDD and DSL significantly contributes to the optimization of development efficiency. DDD

introduces a structured methodology for precise microservices definition within specific domains, while the DSL, generated through DDD, serves as a common language facilitating clear communication between the TMT and Dev Teams. This collaboration enables efficient microservice identification, utilizing DDD-based decomposition of project specifications and leveraging DSL as a navigational tool for recognizing RPBMs in the MH. The DSL further enables an efficient comparison of features between new and existing microservices, aiding Dev Teams in identifying any additional features required for a new microservice version. This standardized language reduces the need for extensive communication between the Product Manager, TMT, and Dev Teams, fostering a seamless understanding of project requirements and microservice specifications. By creating an abstraction layer and treating microservices development as a supply chain of software pieces, DDD and DSL enhance independence among teams, allowing them to focus on specific microservices without being intricately involved in associated projects, thus promoting autonomy and reducing dependencies between different stakeholders in the framework.

In organizations preferring a Single Technology Approach, MDE might not be deemed necessary for microservices development. However, even in such contexts, the Classification Framework remains indispensable. While MDE streamlines the creation of reusable microservices, its absence does not diminish the complexity inherent in building such components. Without MDE, developers may encounter challenges in ensuring the reusability of microservices, particularly across different projects or domains within the organization. Therefore, the Classification Framework plays a pivotal role in evaluating the potential for reusability and promoting efficient development practices. By categorizing microservices based on their reusability potential and domain specificity, the framework aids in identifying opportunities for reuse and streamlining the development process. Thus, even in organizations where MDE is not prioritized, the Classification Framework serves as a valuable tool for optimizing the creation and deployment of reusable microservices.

The RMF transforms the landscape of software development into a modular and dynamic Lego game, where microservices serve as the building blocks. In this analogy, each microservice is akin to a standalone Lego piece, possessing specific functionalities and capabilities. Developers can easily explore the "Lego set" provided by the MH, selecting microservices based on their individual features and documented functionalities. Just like assembling Lego pieces to create intricate structures, developers can combine microservices to construct complex software systems tailored to specific project requirements. The beauty of this Lego-game-like approach lies in its flexibility and adaptability. When utilizing a microservice, developers can assess whether it fulfills the current needs or if additional features are required. If a microservice is found to lack certain

functionalities, developers can enhance it by incorporating new features or modifications with keeping the same interfaces or adding new ones. This iterative process not only fine-tunes microservices for specific use cases but also strengthens them for future utilization. The RMF empowers developers to engage in a creative and efficient Lego-style software development process. The modular nature of microservices allows for seamless integration, enabling teams to assemble unique and robust software solutions by combining the right pieces to meet project demands. This Lego-game-inspired paradigm promotes reusability, adaptability, and collaborative development, making the software engineering process more engaging and dynamic.

### C. Addressing Challenges

#### 1) Code Duplication

RMF introduces the MH. Drawing inspiration from the concept of Docker Hub<sup>4</sup> and how practitioners address this challenge, the MH functions as a centralized repository of microservices blueprints, akin to Docker images. These blueprints encapsulate not only the code segments but also comprehensive documentation, UML models, and DSL descriptions, addressing the intricate nature of code duplication within MSA. Developers often encounter challenges in identifying existing functionalities or services developed independently by different teams or in distinct projects. The MH acts as a curated catalog, containing a wealth of microservices with clear DSLs, use cases, and historical data. This structured repository aids stakeholders in proactively checking for existing solutions before embarking on new development tasks. By leveraging UML models and DSLs, the MH streamlines the identification of RPBMs, significantly mitigating the risk of unintentional code duplication.

The SRP further complements the efforts to eliminate code duplication within microservices. By adhering to SRP, each microservice is assigned to one team, ensuring undivided attention and focused efforts. This approach eliminates the practice of multiple teams concurrently working on the same functionality, thus significantly reducing the possibility of unintentional code duplication.

#### 2) Technology Heterogeneity

The RMF incorporates MDE as a powerful tool to address Technology Heterogeneity. In the MDE process, UML models or DSLs are employed to build microservices blueprints. These blueprints serve as a standardized foundation, ensuring consistency in technology choices. MDE acts as a guiding framework that encourages the use of specific technologies aligned with organizational preferences, project requirements, or technological standards. By adopting a standardized approach, MDE reduces the risk of technology disparities between microservices with similar functionalities, promoting seamless interchangeability.

<sup>4</sup><https://hub.docker.com>

### 3) Service Boundaries

The RMF introduces the TMT to provide a centralized and standardized approach to microservices identification. Comprising experienced Tech leaders and Software architects, the TMT acts as a crucial bridge between the product manager and development teams. The TMT's primary roles include identifying microservices for new projects, controlling the MH, and managing workflow control between product managers and development teams. The TMT's first role involves streamlining the microservices identification process. With its wealth of experience, the TMT centralizes the viewpoint required for efficient microservices identification. This ensures a standardized approach across teams, eliminating the inconsistencies that may arise from different viewpoints. By leveraging collective expertise, the TMT brings clarity to the microservices landscape, enhancing reusability by avoiding the development of redundant functionalities.

To further enhance the microservices identification process, the RMF incorporates DDD. DDD provides a strategic approach to identifying microservices based on the business domain, making it applicable to both migration from existing monolithic systems and new projects. DDD ensures that microservices align with business functionalities, promoting a cohesive and well-defined service landscape. This approach mitigates the risk of unintentional duplication and facilitates the creation of microservices that are inherently reusable.

The combined efforts of the TMT and DDD address the service boundaries challenge by providing a standardized, efficient, and business-centric methodology for microservices identification. This not only streamlines the development process but also significantly contributes to the creation of an MH populated with well-defined and reusable microservices. The scenario of inadvertently building similar functionalities across different teams, as described in the practitioner's case, is effectively mitigated through the cohesive collaboration of the TMT and the strategic guidance of DDD.

### 4) Versioning

The RMF addresses the Versioning challenge by adhering to the SRP in the context of microservices development. SRP entails dedicating a single development team to a specific microservice at any given time. This ensures that only one version of a microservice is actively developed or updated at a time, preventing concurrent changes that might complicate version management.

With the SRP in place, each microservice has a designated development team responsible for its evolution. This dedicated team has the sole authority to make modifications, enhancements, or introduce updates to the microservice. This approach minimizes the possibility of conflicting changes and simplifies versioning control by focusing on a single microservice at a time.

Complementing the SRP, the TMT plays a pivotal role in controlling and validating the versioning process. The TMT acts as the gatekeeper for the MH, overseeing the push of new microservices or updates. Before any microservice or feature is added to the MH, it must pass through the scrutiny of the TMT. This includes validating the compatibility of interfaces, assessing the impact on existing versions, and ensuring adherence to standardized versioning practices. The TMT's involvement introduces an additional layer of control, preventing the catalog from being flooded with conflicting versions. By validating each addition to the MH, the TMT ensures that versioning is managed systematically, reducing the risk of compatibility issues and promoting a cohesive approach to microservices reuse.

### 5) Decision-Making

The RMF offers a Classification Framework to identify microservices for potential reusability. This framework operates across three tiers: CD, ID, and SP. CD microservices, versatile across contexts, exhibit high RP. ID microservices, suited for specific domains, balance RP with contextual relevance. SP microservices, tailored to unique projects, have a lower RP. This structured approach aids organizations in optimizing resource allocation, focusing development efforts where they can have the most significant impact. The Classification Framework enables informed decisions, mitigating the risk of investing in costly reusable microservices with limited use. It aligns with the goal of enhancing reusability while ensuring efficient resource utilization in the dynamic landscape of Microservices Architecture.

## 7. VALIDATION AND EVALUATION

The RMF underwent validation and evaluation through a two-year simulation and adoption in a real-world Moroccan software company (size of 50 to 100), complemented by interviews to gather feedback. Augmenting this process, insightful interviews were conducted to solicit feedback from the teams actively engaged in RMF adoption. This company, with a pre-existing commitment to reusability, adheres to the traditional Shared Catalog Approach (SCA), encompassing code snippets, assets, and web components.. This established focus on reusability sets a robust backdrop for validating and substantiating the efficacy of the RMF within an environment already attuned to systematic reuse.

Our validation approach was guided by a dual focus: firstly, understanding the adoption cost incurred during the integration of RMF into the existing development ecosystem, and secondly, quantifying the percentage of code reusability achieved through the framework and comparing it with another approach. These two pivotal insights form the bedrock of our assessment, offering valuable perspectives on the practicality and effectiveness of the RMF in real-world scenarios.

### A. Environment preparation for RMF adoption

The adoption of the RMF was a strategic initiative undertaken by four development teams, each comprising 3 to

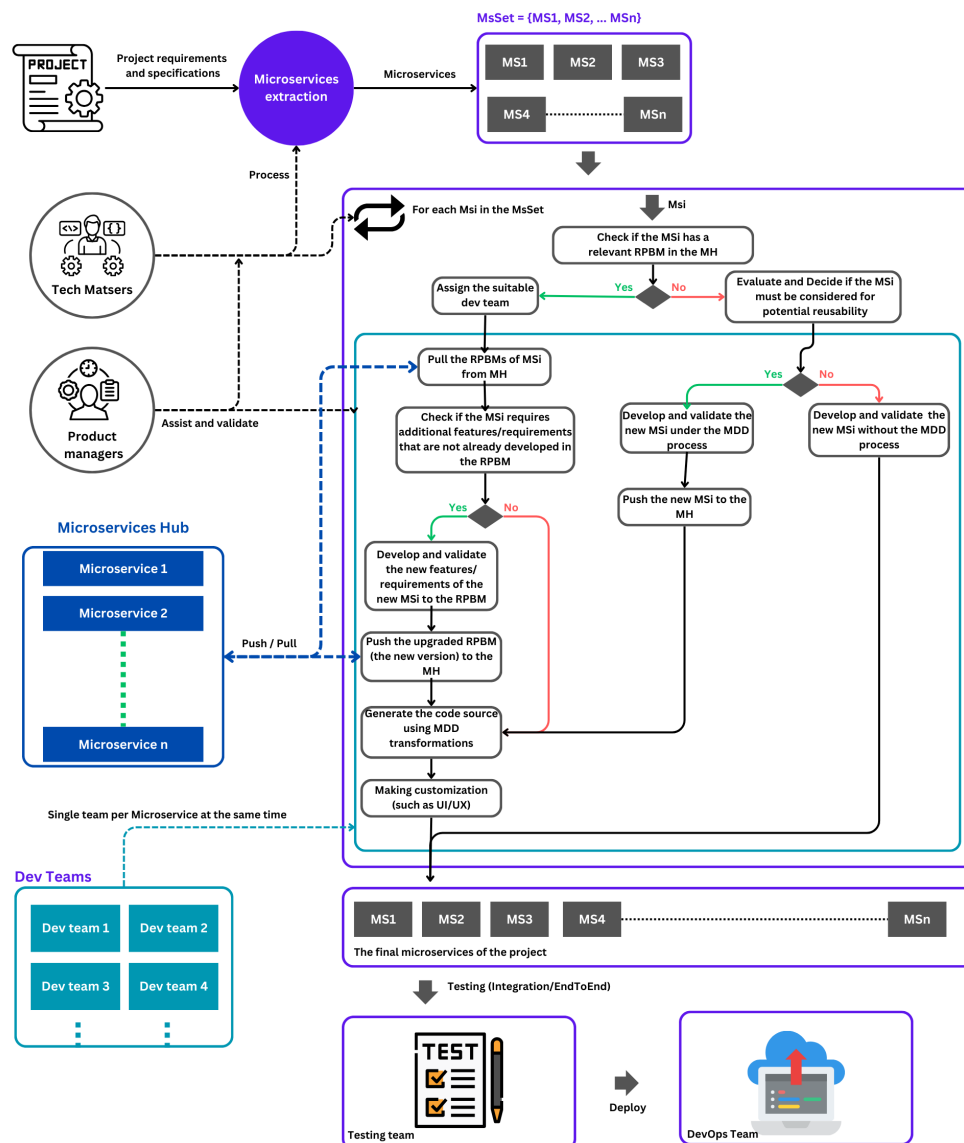


Figure 5. Reusable Microservices Framework

5 software engineers, totaling 16 experienced professionals with a minimum of 2 years of expertise in MSA. The pivotal TMT, consisting of a software architect and tech leader, both boasting over a decade of experience, anchored the adoption process with their profound understanding of MSA and MDE. The adoption process followed in four stages:

- 1) **Training in MDE (1 week):** The journey began with an intensive week-long training on MDE for all four development teams by the TMT.
- 2) **In-Depth analysis of old projects (1 week):** Collaborating with the TMT, the development teams delved into a comprehensive analysis of projects spanning up to five years, irrespective of their architectural

paradigm (MSA or monolithic). The objective was to identify recurrent patterns and common functionalities. This meticulous exploration resulted in the identification and extraction of 23 microservices (B in the data repository), consolidating features that served identical contexts across various projects. In the process, we consider only the CD and ID microservices for potential reusability.

- 3) **Global MDE generator development (in the same week of step 2):** The subsequent step involved the creation of a universal MDE generator capable of producing code compatible with Java, C#, and Python. This global generator such as Forms, and Tables ..., not bound to any specific context, would



serve as a foundational tool for subsequent microservices development.

- 4) **Development marathon for MH building (8 weeks):** The teams embarked on an 8-week development marathon to construct the MH. Employing MDE for microservices development, the teams harnessed the global generator to streamline the process. The output was an MH housing 23 pre-built, well-documented microservices. The MH itself developed as a web platform built on GitLab, featuring an interface comprising a microservice list with brief descriptions and a search bar with tags. Each microservice has a dedicated page offering detailed information, including historical usage in projects, feature pushes, comments, and a comprehensive documentation page.

The compiled list of extracted microservices is documented in Table B in the data repository. These microservices, derived from the in-depth analysis of past projects, are made available for use by any company embarking on the adoption of the RMF. This resource is particularly beneficial for new companies without pre-existing projects for analysis, providing a ready-made foundation to jumpstart their implementation of the RMF

### B. Cost Implications

The adoption and environment preparation phase encompassed 10 working weeks, involving the concerted efforts of 16 software engineers and the expertise of the TMT. After an initial 3-week intensive engagement, the role of the TMT evolved to accommodate external tasks. The cost incurred during this phase is foundational, serving as a bedrock for subsequent microservices development. It's noteworthy that the adoption cost is an upfront investment, with additional costs incurred when new features or microservices are considered for future reusability. The implementation of MDE, with its abstraction layer of code generators, introduces efficiency benefits, as attested by the development teams who reported increased efficiency after an initial adaptation period of 2 to 3 weeks, turning MDE into a valuable asset, particularly when constructing common components like Tables. Subsequent interviews with the development teams will shed light on the evolving dynamics and the impact of this adoption on their workflow.

### C. Real-world adoption

Throughout the real-world adoption of the RMF in a Moroccan software company, spanning approximately two years from September 6, 2021, to the end of 2023, the validation process unfolded. Over this period, a total of 9 projects were developed under the RMF framework, adhering strictly to the RMF environment's guidelines. It's noteworthy that only new features and maintenance tasks from these RMF-adopted projects were integrated into the MH, fostering its growth organically. We intentionally focused on building a catalog of microservices exclusively from RMF-adopted projects during this validation phase.

The development teams and the TMT occasionally engaged in external tasks when no RMF-related tasks were in progress. Throughout this period, the entire adoption process was closely monitored by the four researchers involved in this work. For each of the 9 projects developed under RMF, we calculated the reusability percentage by comparing the total number of functionalities (TF) with the number of functionalities generated (GF) from the MH.

Concurrently, we observed the development of 31 projects by other teams within the company during the same timeframe who adopted the SCA. The reusability percentage for these projects was assessed using a similar method, incorporating components from the company's existing catalog, such as code snippets and web components.

Under the RMF framework, the reusability of functionalities saw a substantial improvement, ranging from an initial 24% to a peak of 75%, with an average reusability percentage of 52.22%. Figure 6 illustrates the reusability percentage for each project, ordered by their completion date. Notably, the reusability percentage consistently increased with the introduction of each new project and the addition of new features, showcasing the positive impact of the RMF framework.

In contrast, Figure 7 blue line presents the reusability percentage for the observed 31 SCA projects outside of the RMF environment, organized by their completion dates. The reusability percentages in this case exhibited variation and a slower increase over time, with an average of 23.68%. This average is notably lower than the average reusability percentage observed under the RMF framework. This contrast highlights the effectiveness of the RMF methodology in systematically enhancing reusability when compared to conventional development practices within the organization.

### D. Simulation

In the real-world adoption, it became evident that the RMF significantly enhances reusability compared to the traditional global SCA, albeit with a slight gap. A direct comparison between the 9 projects under RMF and other SCA projects, which varied in specifications and requirements, revealed this distinction.

To address this gap, a comprehensive simulation was conducted during the adoption period. This simulation involved replicating the development of the 31 projects that were originally executed with SCA, maintaining the same chronological order of project arrivals and feature implementations. The simulation aimed to emulate the RMF process for these projects, utilizing the same MH constructed at the beginning of the adoption period. The four researchers, acting as both the TMT and development teams, analyzed each project, extracted microservices, and simulated the RMF process by documenting the microservices and features without actual development. The documentation served as a skeletal representation of each microservice's features, with additions made for new features.

The reusability percentage, calculated using the same method applied in the real-world adoption, demonstrated a noteworthy outcome. As presented in Figure 7 green line, over each simulated project and subsequent feature additions, the reusability percentage consistently increased. Starting at 21%, it reached a peak of 87% by the end, with an average reusability percentage of 54.10% and a max of 91%.

In the comparative analysis between the RMF and the SCA, the results showcase the superior performance of the RMF in enhancing reusability. The reusability percentages across the simulated projects consistently demonstrate higher values when using the RMF compared to the SCA. This trend is especially noticeable in the average figures, with the RMF demonstrating 54.10%, reaching a maximum of 91%, while the SCA lags significantly with an average of 23.68% and a maximum of 42%, and in the P28, the RMF successfully triples the reusability rate. This pronounced difference underscores the efficacy of the RMF in methodically fostering reusability across a spectrum of diverse projects.

In the evaluation of both our RMF and the SCA, it was observed that when receiving projects from new domains such as P11, P16, P17, and P21, there was a notable reduction in reusability. However, a distinct advantage emerged for RMF, as it consistently maintained reusability percentages above 20%. This resilience can be attributed to the foundational principle of RMF, which relies on pre-built microservices designed for cross-domain applicability. Noteworthy examples include microservices like User Management and Payment Processing, which possess versatile functionalities applicable across diverse projects. Consequently, each new project phase introduces a higher probability of incorporating one of these pre-built microservices, contributing to the sustained reusability of the RMF framework. In contrast, the SCA experienced more substantial reductions, underlining the efficacy of RMF's design in enhancing reusability across varying project domains.

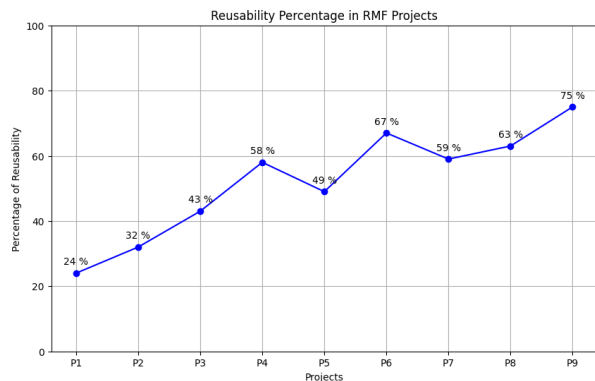


Figure 6. Reusability Percentage in RMF Projects

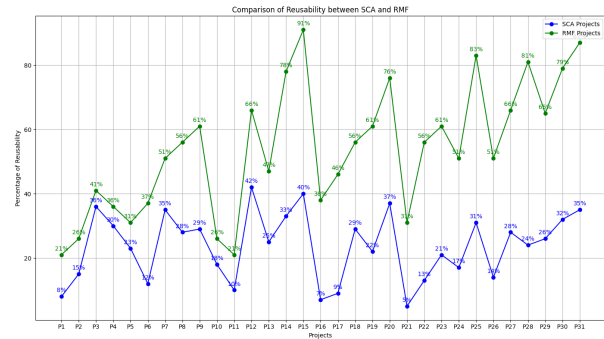


Figure 7. Comparison of Reusability between SCA and RMF

## E. Evaluating RMF Adoption and Impact

### 1) Methodology

In this section, we present the evaluation of the RMF, employing a qualitative methodology to delve into its multifaceted impact on software development practices and scrutinize the adoption of RMF comprehensively, and determine its overall worthiness as a framework for microservices development and reuse within the company's software engineering landscape. The evaluation is driven by six primary objectives, including assessing user experience (Ob1), evaluating productivity (Ob2), measuring satisfaction levels from stakeholders (Ob3), identifying challenges and limitations (Ob4), gathering recommendations (Ob5), and assessing cost-effectiveness with a focus on measuring return on investment (ROI) (Ob6).

To achieve these objectives, we conducted interviews with key stakeholders involved in the adoption of RMF. The interviewees included the 16 software engineers from the development teams, the 2 experts from the TMT, and two Managers with decision-making roles within the company. In total, we engaged with 20 stakeholders.

For the interview process, we devised 15 questions presented in Table C in the data repository in the appendix. The first set of questions (Q1 to Q10) were directed towards the 16 software engineers and the 2 TMT experts, focusing on aspects related to user experience, productivity, drawbacks, and recommendations. The second set of questions (Q11 to Q15) was specifically tailored for the two Managers, delving into aspects related to Satisfaction and cost-effectiveness. This comprehensive approach ensured a holistic understanding of the RMF's impact from both the development and managerial perspectives.

### 2) Results and Discussion

**Ob1: Assessing User Experience** The assessment of user experience highlighted several positive impacts of the RMF on daily work and workflow efficiency. Enhanced collaboration among team members, accelerated development cycles, improved task management, and reduced repetitive tasks were notable strengths identified. However, an increase in stress levels, attributed to the



responsibility of developing reusable code and components, was also acknowledged. This finding emphasizes the need for supportive measures to mitigate potential stressors and maintain a healthy work environment. Moreover, the examination of overall user experience revealed five key instances demonstrating the RMF's influence. These instances include workflow streamlining, quality improvement, communication facilitation through DSLs, customization flexibility, and effectiveness of provided documentation. While the MH user interface was recognized for its value, respondents expressed a desire for improvements, particularly in enhancing feature discoverability. The proactive approach of the TMT in addressing this challenge through the development of an AI-powered extension signifies a commitment to enhancing user-friendliness and continuous improvement within the MH interface.

**Ob2: Evaluating Productivity** The evaluation of productivity enhancements resulting from the adoption of the RMF illuminated significant improvements across key agile characteristics. Rapid adaptation to the MDE approach within 2 to 3 weeks was observed among the majority of engineers, indicating the accessibility and user-friendliness of the RMF. The adoption of the RMF yielded notable improvements in automating repetitive processes, task management, resource utilization, and development cycle acceleration, aligning well with agile principles emphasizing efficiency and continuous improvement. Additionally, the adoption of the SRP within the RMF, where development teams were dedicated to specific microservices, facilitated streamlined communication, collaboration, and enhanced code quality. The SRP approach also fostered knowledge sharing and cross-functional collaboration, contributing to a cohesive understanding of the microservices ecosystem. Furthermore, respondents highlighted specific task and process improvements, including efficiency gains in feature development, streamlined workflows, accelerated bug identification and resolution, enhanced code review processes, and improved cross-team coordination. These findings underscore the multifaceted impact of the RMF on productivity, aligning with agile principles and demonstrating notable gains across various aspects of the development process.

### **Ob3: Measuring Satisfaction Levels from Managers**

The two managers expressed a high level of satisfaction with the RMF, citing its positive impact on project timelines and collaboration. While the RMF facilitated timely deliveries and successful outcomes, challenges arose in aligning unique or complex project requirements with the platform. Despite these challenges, the overall influence on timelines and collaboration remained significant, with the potential for further adjustments and improvements. The RMF was acknowledged for enhancing communication channels and fostering transparent, collaborative environments, although some complexities affected the clarity of project-related information. Stakeholders appreciated instances where feedback was integrated effectively, leading to improved project outcomes.

**Ob4: Identifying Challenges and Limitations** Teams encountered challenges during the adoption and implementation of the RMF, including learning curve hurdles associated with the MDE approach and integration complexities with existing tools and workflows. These challenges highlighted the importance of comprehensive training and dedicated efforts to align the RMF seamlessly with established processes. Additionally, teams faced limitations and drawbacks such as extensive documentation overhead, which slowed initial development speed, and challenges in managing dependencies between microservices, necessitating meticulous coordination to mitigate disruptions. Striking a balance between documentation and streamlined processes is crucial for maintaining efficiency, while resolving dependency management issues is essential for ensuring a cohesive development process.

### **Ob5: Recommendations for RMF Enhancement from Dev Teams and TMT vision**

In response to the experiences with the RMF, several key recommendations emerged. Teams expressed a need for enhanced customization features, calling for greater flexibility in tailoring RMF tools to meet specific project requirements. Improved integration capabilities, particularly with widely used development tools like Jira<sup>5</sup> and Notion<sup>6</sup>, were highlighted as essential for creating a seamless project ecosystem. The significance of comprehensive training and ongoing support during the adoption process was underscored, with recommendations urging investment in extensive training resources. Security measures were a central concern, prompting recommendations to strengthen protocols and ensure robust data privacy features within the RMF. These recommendations collectively aim to cultivate a platform that is not only user-friendly and adaptable but also prioritizes security and efficient collaboration.

### **Ob6: Impact on Cost-Effectiveness and Return on Investment**

The perspectives of the two managers on the RMF's influence on cost-effectiveness and ROI were notably positive. Despite acknowledging potential upfront implementation costs, both managers expressed a strong belief in the long-term value and benefits of the RMF. They highlighted its positive impact on the cost-effectiveness of development projects, emphasizing how the RMF streamlined workflows, reduced redundant tasks, and enhanced collaboration, ultimately leading to improved project outcomes. In terms of ROI, insights shared by the managers focused on the considerable time and resource savings facilitated by the RMF. They noted that the initial investment in adopting the RMF resulted in tangible benefits for their teams and the organization as a whole. The emphasis on long-term gains and efficiency gains underlines the strategic and forward-thinking approach that organizations can adopt when implementing the RMF, aligning with broader goals of productivity and value delivery.

<sup>5</sup><https://www.atlassian.com/software/jira>

<sup>6</sup><https://www.notion.so/>



## 8. CONCLUSION

This work has shed light on the critical role of software reuse within the context of MSA and its profound implications for modern software engineering practices. By identifying and addressing five key challenges—Code Duplication, Technology Heterogeneity, Service Boundaries, Versioning, and Decision-Making—we have proposed the RMF as a systematic approach to optimizing reusability in MSA environments. Developed in collaboration with MSA practitioners and grounded in industry insights, the RMF offers a comprehensive solution to enhance reusability practices. Through simulations and real-world implementations, including adoption in a software company setting, we have demonstrated the significant improvements in reusability achieved with the RMF, exceeding threefold in observed cases. In future work, we plan to address remaining challenges like tool integrations within the RMF. Additionally, we aim to create a public platform for the MH, enabling shared access to microservices across companies. This initiative will foster an RMF community, promoting the exchange of best practices and facilitating widespread adoption of reusability within MSA.

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